

## CORPORATE PROFESSIONAL PORTFOLIO



#### TRANSFORM YOUR WORLD

» Experience The Change and Empower Your Own Facility By QCFM



W E L C O M E 0 U R CORPORATE PORTFOLIO

### OUTLINES

Leading provider of integrated facilities management solutions across the STATE OF QATAR.

Diverse portfolio of services that provide complete turnkey solutions to the clients.

**Customer Relations** Centre provides 24/7 support to our clients in multi International languages.

Multi cultural workforce of employees across 10+ nationalities.

High satisfaction and renewal rate with our clients.

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## BE A FOUNDER STATEMENT OF OUR FOUNDING CHAIRMAN

Qcircle FM was created with a vision to provide customers in the STATE OF QATAR with world class facilities services, Thanks to the foresight of the QCFM unsurpassed feature Rulers of Qatar, our firm has been started from strength to strength while redefining our core businesses along the way. The essence of the entire organization breathes this philosophy and energies itself around " Experience the difference ". our commitment revolves around this philosophy and

providing facilities owners the confidence to use QCFM as opposed other FM players that operate in the market. is our comprehensive team of highly professional and knowledgeable individuals, who, through their productivity, passion, enthusiasm and insightfulness, constantly drive our firm frontward. Realistic to our values and commitments, our company heed specially to

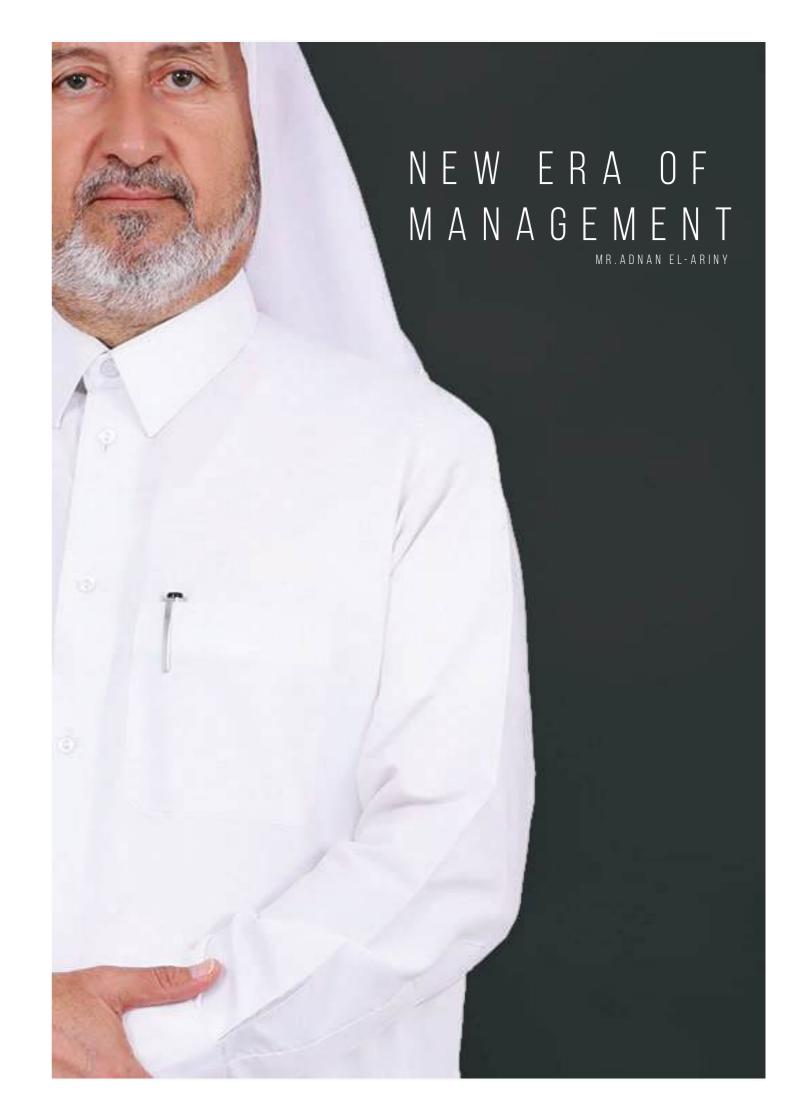
development of Satisfying and retaining our clients and development of our human capital. With our Quality Services and Oriented approaches, we believe that QCFM can offer the best practices, a proven ability to quickly comprehend the client's requirements on Facilities Management needs, as well as promptness and agility in conceiving high-end flawless solutions.

the control of organizational

effectiveness and strategic

"Experience The Difference"

Adnan Slaviny



QCIRCLE FACILTIES MANAGEMENT

Corporate Portfolio 2024

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## INTRODUCTION

## EVERY GREAT DREAM BEGINS WITH A DREAMER. ALWAYS REMEMBER, YOU HAVE THE STRENGTH & THE PATIENCE.



ALI ALMOHANNADI
CO-FOUNDER
EXPECT THE BEST, PLAN FOR
THE WORST, AND PREPARE TO

BE SUPRISED.

Qcircle Integrated facilities Managemer was founded on the basis of pure business passion. From the very start, we embedded a sense of pragmatism in the culture of the company. It is this pragmatism that has not only seen us through the most difficult of times but also allowed us to achieve greater success during times of economic growth.

The foundations of our Business are rock solid. which have been casted in the STATE OF QATAR but today we look at the world as our marketplace. In this age of globalization, we continue to grow at breathtaking speed.

QCFM has been built on the premise of sheer hard work. We have progressed this far by believing in our values and never shying away from putting in the effort needed to grow any business.

Our values: Excellence, Transparency,
Compassion, Honesty, Empowerment

Qcircle Integrated facilities Management and Discipline are inculcated in every was founded on the basis of pure one of our employees.

In fact We want everyone who deals with us to touch, understand and experience that we provide high quality solutions and to reap the full benefits of working with a company where innovation, unrivalled quality and the pursuit of excellence are day to day realities.

## OUR GOALS



VISION

To be a regional leader in providing integrated, quality facilities management solutions



MISSONS

To deliver sustainable and innovative facilities management services that are scalable while ensuring safe and efficient performance of the built environment.

## CORE VALUES

AT QCIRCLE FM, WE LIVE AND WORK BY HITES VALUES.

#### HONESTY

Form honest, transparent, ethical relationships with our customers, subcontractors, suppliers and colleagues.

#### INITIATIVE

Dare to take initiative, suggest solutions and drive long-term value

#### TEAMWORK

Collaborate for success.
Help each other perform,
grow and develop.
Empower, coach and train
our people to be the best
they can be.

#### ENJOYWORK

While becoming the leading FM service provider in the region.

#### SERVE WITH A SMILE

Keep our customers safe in a comfortable environment that enhances their life.

## OUR BUS

## ESS +INVEST

+ E X P A N S I O N

+ GROWTH

on investment, from both

INTEGRATED FACILITIES
MANAGEMENT

The key aspects of our services include relying on a large workforce, providing services at client worksites, maintaining consistent quality and monitoring performance. Clients can use a single service (e.g., Soft services, hard services, interior, etc.), several services or an integrated global service solution to maximize their cost/benefit ratio.

Trusting the provision and coordination of complex services to a single provider offers considerable advantages to clients. The first is cost savings, coming from our implementation of more efficient processes that optimize the management of complementary and integrated activities. The second is guaranteed results, thanks to our checking and

monitoring procedures that have been tested and consolidated throughout years of experience in the sector.

Today, competition is pushing companies to seek simpler operating modes that allow them to focus on their core competences and ensure maximum yield in all company processes.

To achieve these objectives, many companies are abandoning traditional organizational models in favor of an outsourced global service management

model based on efficiency and rationalization. In this respect, Qcircle is a single provider for the management of all non-core activities. The company designs and manages a wide range of integrated services and involves its clients in all organizational and provisional phases. It also uses continuous monitoring and analysis of performance indicators to measure and maximize its clients' return

a technical and economic point of view, assuring flexibility, integration and transparency.

CHANGE THE WAY YOU THINK ABOUT IDEAS

QCIRCLE FACILTIES MANAGEMENT

Corporate Portfolio 2021

Corporate Portfolio 2021

Corporate Portfolio 2021

# WHAT WE DO

QCFM, by offering innovative solutions, is more than capable to systematically and comprehensively maintain your facilities by providing comprehensive management services by applying green and efficient

practices, all resulting in cost-effective, quality, time saving and optimization of your plant's efficiency.In everything we do, you will 'experience the difference'. We are committed to providing exceptional

standards in each and every service we offer. Through the passion and expertise of our dedicated staff, our clients and the enduser is a promised a truly memorable service. Get a glimpse of what we do...



HARD SERVICES

SOFT SERVICES

INTERIOR DESIGN



Whether you are a corporate looking to focus on your core business or a property owner/owners association seeking to protect your investment, we as a single-source provider of the

At QCFM, we understand what it takes to make your facility sustainable over its entire life. We are committed to implementing innovative solutions throughout a facility's life cycle

#### CIVIL WORK SERVICES

Qcircle provides a wide
range of independent and
integrated civil work services
to support general building
maintenance, and business
support functions. Our
maintenance team comprises

complete spectrum of facilities services can help you maximize your built assets, lower operating costs and simplify overall management.

exceptional standards in each and every service we offer. Through

Through our team of trusted professionals, we offer hard integrated service and facility management solutions for ordinary and extraordinary building maintenance.

of general and specialized personnel to offer planned preventive maintenance and emergency response services while adhering to internationals standards of QHSE (Quality, Health, Safety and Environmental) controls.

#### MARKETS



RESIDENTIAL BUILDINGS









## WELL DONE IS BETTER THAN WELL SAID

One of our core competencies remains MEP services (Mechanical, Electrical, Plumping) as we have an extensive team of experienced and well-qualified technicians. All our maintenance activities are geared towards ensuring proper functioning of equipment and systems, reducing their deterioration and avoiding downtime, which can otherwise have serious financial repercussions on the clients.

Through Planned Preventive
Maintenance, we substantially reduce
reactive maintenance and ensure the
longevity of built assets. We execute the
work in a safe, efficient and unobtrusive
manner to suit the convenience of the
building's owner's and visitors. Our
PPM activities include:

- Regular examination, inspection, lubrication, testing and adjustments of equipment
- Use of non-destructive testing techniques such as vibration analysis, infrared testing and oil analysis to curb equipment breakdowns.
- Reactive repairs in emergencies

## SOFT SERVICES







PROFESSIONAL CLEANING SERVICES

SECURITY AND SURVEILLANCE

LANDSCAPING SERVICES

### CLEANING SERVICES

QCIRCLE committed to provide our clients with outstanding cleaning and sanitization services through the development of customized solutions that meet their specific needs. We employ highly qualified staff, tested procedures and the appropriate technology for each type of cleaning requested, while respecting the environment. We provide Residential, industrial and commercial cleaning services to a wide range of businesses. Our commercial clients include public and private offices, companies and facilities, to whom we guarantee a high level of sanitization through monitoring methods that were planned with them.

#### MARKETS





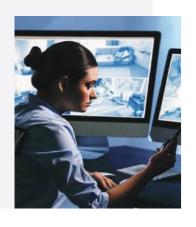






## SECURITY AND SURVEILLANCE

## OCEM SECURITY SERVICES ARE THE RESULT OF A SUCCESSFUL INTEGRATION OF PFOPLE AND TECHNOLOGY.



Night and day, our security guards and technologies watch over homes, businesses, companies, hospitals, public entities, train stations, ports and airports to improve both security levels and people's quality of life. QCFM have developed a complete range of security and surveillance services that respond to the many diversified

needs of our clients, protecting and tracking their work and property from burglary, theft, robbery, fire and system malfunctions.

To prevent criminal activity, we use cutting-edge technology and employ highly motivated staff, who are attentively selected and receive ongoing theoretical and practical updating.

#### **SERVICES**





PREVENTION





PREVENTION







RESPONSE







INTRUSION REMOTE SURVELLANCE

VIDEO SURVEILLANCE

MARKETS













TRANSPORTAION AND LOGISTICS HIGHRISE BUILDING

## I ANDSCAPING SERVICES

## THE FUTURE DEPNDS ON WHAT YOU DO TODAY

Let's face it, we live in a world of first impressions. A great deal of the value of your property is based on its curb appeal. But not everyone has the time, talent, and /or expertise to properly care for their landscapes. That's where we come in. By closely working with our clients and understanding their needs, we offer sustainable solutions for effective maintenance of lawn & landscapes all over the country.

We are entrusted with a great honor in caring for our delicate Planet Earth. At QCFM, we believe that well-conceived and properly maintained landscapes not only enhance the quality of our lives, but also help reconnect us with nature in rewarding ways. By enhancing and restoring soil health, we focus on strong root development which in turn creates the best foundation for sustainable landscapes. This natural approach excludes the use of traditional synthetic products to achieve ecologic balance which allows plants to better adapt to their site. By understanding the biology of plants and following soil sample results we work closely to apply only the key nutrients and organics that may be missing in the soil profile. we specialized in organic lawn, shrub & tree care, grounds maintenance, and sustainable landscape enhancements.

#### MARKETS



RESIDENTIAL GARDEN





PUPLIC GARDEN

CENTRAL PARKS



## INTERIOR DESIGN



## FITOUTS SERVICES

QCFM offers interior fit-outs for commercial, residential, retail and hospitality projects. Our team works relentlessly to deliver creative and cost-effective solutions to fulfil the client's needs. By blending artistic interpretation, highquality materials, and cutting-edge technology, we create interior environments that connect, inspire and captivate people to complete our unique operating model, giving us the edge over traditional fit-out companies through our ability to manage time, cost and quality from design to execution right through to delivery and completion.

#### MARKETS



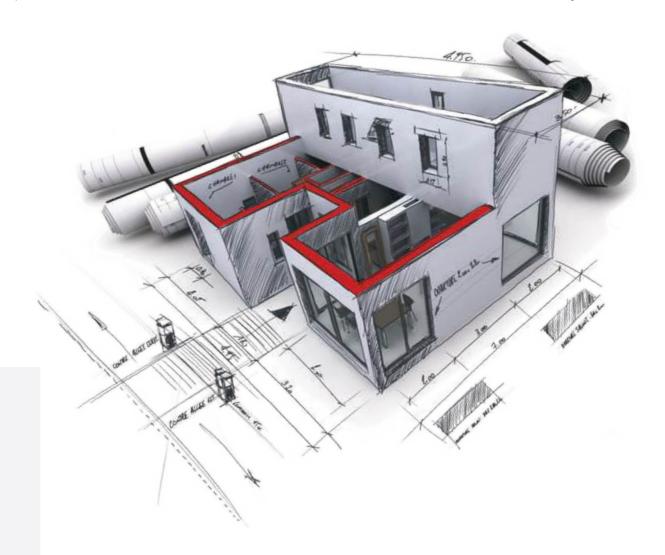












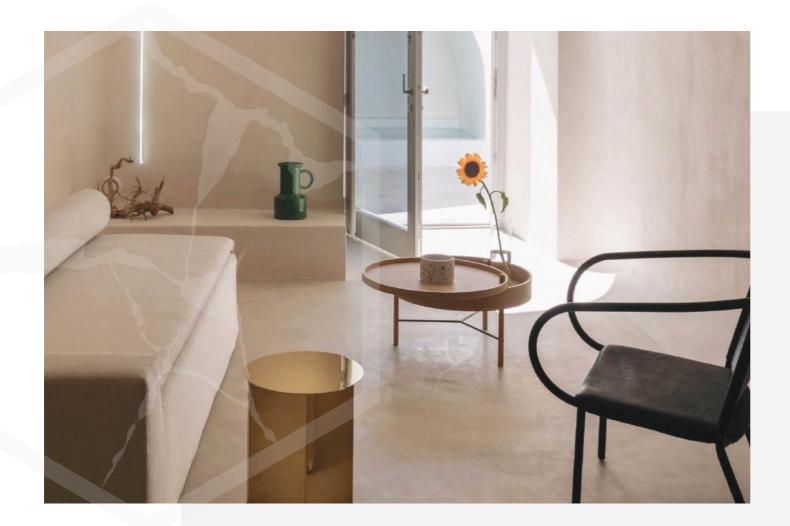
## DESIGN & BUILD

We offer a fully managed one stop design and build service, undertaking all aspects of turnkey projects. A team of design experts will work with you throughout the development process and beyond. Using the latest 3D CAD and BIM Design softwaer

providing clients with a fully visualized design concept. Driven by passion for great designs, aesthetic finishes and pursuit for excellence, QCFM elevates creative process to provide clients with a new perspective in interior fit-out solutions

From initial design and planning, we deliver full fit-out projects right through to hand over by multi skilled teams which are dynamic and get involved in different parts of each project.

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## TURNKEY SERVICES

QCFM is working within a partnership and "turnkey service". Only in this way, you can closely follow the philosophy of the culture needs and give form to every conception of space. Only following this attitude some of the most refined service providers & interiors of the world are born, where craftsmanship, perfection in every detail, constructive attention, careful selection of materials and innovative solutions meet in a unique synthesis.

Enhance atmosphere, the beauty of a space, its functionality and durability represent QCFM and conmarble objectives in achieving and maintaining the luxury interiors, residences, Commercial and restaurants.

The excellence of the architectural refurbishments /civil maintenance envelopes employed in crafting high performance structures which is guaranteed by our partner meticulous quality control system, continuously enhanced through ongoing research and development in novel designs, construction technologies, and the incorporation of innovative materials.

With ConMarble Concrete, we are dedicated to revolutionizing the civil service providers industry by integrating sustainable materials and innovative solutions into every project. Our mission is to not only maintain your facility but to transform it into an art piece, enhancing the aesthetics and functionality of your space, where we excels in hand-applied, eco-friendly, minimalist, and modern material solutions for your maintained spaces & facility.

Our expert craftsmen ensure each project is uniquely maintained & tailored, reflecting our commitment to exceptional, sustainable, and personalized material solutions.

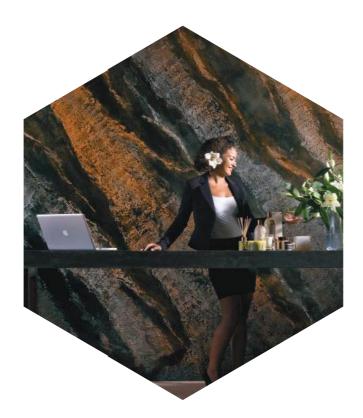
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When We Talk About Modernity Which is Focusing on The Careful Use of Texture, and Modern Seamless Materials for Wall and Floors Such as Microcement, Venetian Plaster, and Decorative Concrete.



MICROCEMENT

Sleek, Versatile, Eco-Friendly, Durable, and Customizable For Unique Spaces.



VENTIAN PLASTER

Luxurious, Smooth, Polished, Artisanal, Time-Less Elegance for Refined



DECORATIVE CONCRETE

Versatile, Durable, Stylish, Low Maintenance, Custom Finishes for Modern Spaces.

WE PAVE THE PATH TO SUSTAINABLE LUXURY

QCIRCLE FACILTIES MANAGEMENT Corporate Portfolio 2024 Corporate Portfolio 2024 Corporate Portfolio 2024

#### TRANSFORM YOUR FACILITY INTO A SUSTAINABLE MASTERPIECE

• Facility Management: We offer comprehensive facility management services tailored to meet the unique needs of each client. From routine maintenance to emergency repairs, we ensure that your facility operates smoothly and efficiently.

• Sustainable Materials: with ConMarble Concrete, we prioritize the use of sustainable materials in all of our projects. By incorporating eco-friendly materials such as ventian plaster we minimize environmental impact without compromising on quality or durability.

• Innovation Solutions: We are dedicated to staying at the forefront of industry innovation. Our team continually explores new technologies and techniques to deliver cutting-edge solutions that optimize efficiency, reduce costs, and enhance performance.

• Artistic Design: Beyond functionality, we believe that every space has the potential to be a work of art. Our skilled artisans and designers collaborate with clients to create custom concrete reparation and installation that elevate the aesthetic appeal of any environment.

With ConMarble Concrete, we don't just maintain facilities; we create works of art that inspire and endure, where we go above and beyond to ensure that we provide our clients with a comprehensive Maintenance, interior and landscaping specialized design and artistic execution services inspired by our love for concrete. Join us in building a better, more beautiful world one sustainable project at a time.

E C O F R I N E D L Y
S U S T A I N A B L E
U L T R A - E L E G A N T



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## RESPECT FOR THE ENVIRONMENT

## GREENER FUTURE

QCFM has developed a green approach to reduce its environmental impact, including the adoption of an international environmental regulations and the development of a service provision policy that is sustainable from an environmental economic and social point of view.



## ZERO WASTE APPROCH

Our vision is the effective and efficient management of waste, maintaining and improving the environment with the utmost objective of "ZERO WASTE". With this as a philosophy, we encourage the reusability of all products in the same way that nature reuses its natural resources.

Gradual reduction of waste and the optimization of resources the core of all our service procedures, which aims to achieve the following three fundamental objectives:



EFFICIENT USE OF RESOURCES, PARTICULARLY

ENERGY AND THE RESULTING REDUCED CO2

EMISSIONS



REDUCED USE OF DANGEROUS
SUBSTANCES



REDUCED GENERATION OF WASTE PRODUCTS

## STAFF TRAINING

## THERE IS NOTHING PERMANENT EXCEPT CHANGE

QCFM invests in promoting all types of knowledge acquisition and learning to its entire staff. These include seminars as well as practical and socializing activities in the workplace, participating in various types of cultural activities and developing working relationships with colleagues, clients, suppliers and institutions. We see our staff as the fulcrum around which the Qcircle develops and achieves its goals. Therefore, we believe it is fundamental to have a human resources management policy that offers both professional growth and skill development, to ensure high performance standards for clients.

COU	RSES PROVIDED	TRAINING CEN.	LOCATION	
1.	Fire Safety	In House	Doha - Qatar	
2.	Integrated Training	In House	Doha - Qatar	
3.	Pre Hiring Training - Security Guards	In House	Doha - Qatar	
4.	Specialised Role Training	In House	Doha - Qatar	
5.	First Aid	In House	Doha - Qatar	
6.	Personal Devlopment	In House	Doha - Qatar	
7.	IT System	In House	Doha - Qatar	
8.	Home Plus Training	In House	Doha - Qatar	
9.	Managment and Quality System	In House	Doha - Qatar	

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## INNOVATION AND DEVELOPMENT

To respond quickly to client needs, we are committed to both developing new services and improving on how we provide our services.

These investments increase the wellbeing of our staff, protect the health and safety of our workers and help us to be more respectful of the environment.

Technological innovation is the key competitive factor in a knowledge-based economy and re- search and development are indispensable for generating innovation. This applies whether we are improving existing services or designing and developing new ones or rendering production processes and service provision more rationalized and efficient.

For this reason, QCFM strategic plan includes a series of concrete actions to implement structured and continuous research that will develop innovative solutions. The company has established a permanent internal innovation committee made up of high-level professionals working in all its sectors, who have been mandated to acquire new knowledge and develop new and improved processes and services based on existing working relationships which is already producing significant results.

INNOVATION IS WHERE IMMAGINATION
MEETS AMBITION



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## S O C I A L R E S P O N S I B I L I T Y

We invest in corporate social responsibility and sustainable development, as we believe in both their value and ability to develop and differentiate our company which giving us a long lasting competitive advantage.

The solidity of a company is not only measured by its revenue performance indicators but also by its ability to generate sustainable development with respect to its social, traditional, environmental and ethical responsibilities.

We promote a business model based on social participation, enhancement of people, transparency and legality, as we believe that only fair, balanced and law abiding growth can truly satisfy the needs of all stakeholders.



COMPANY WELFARE



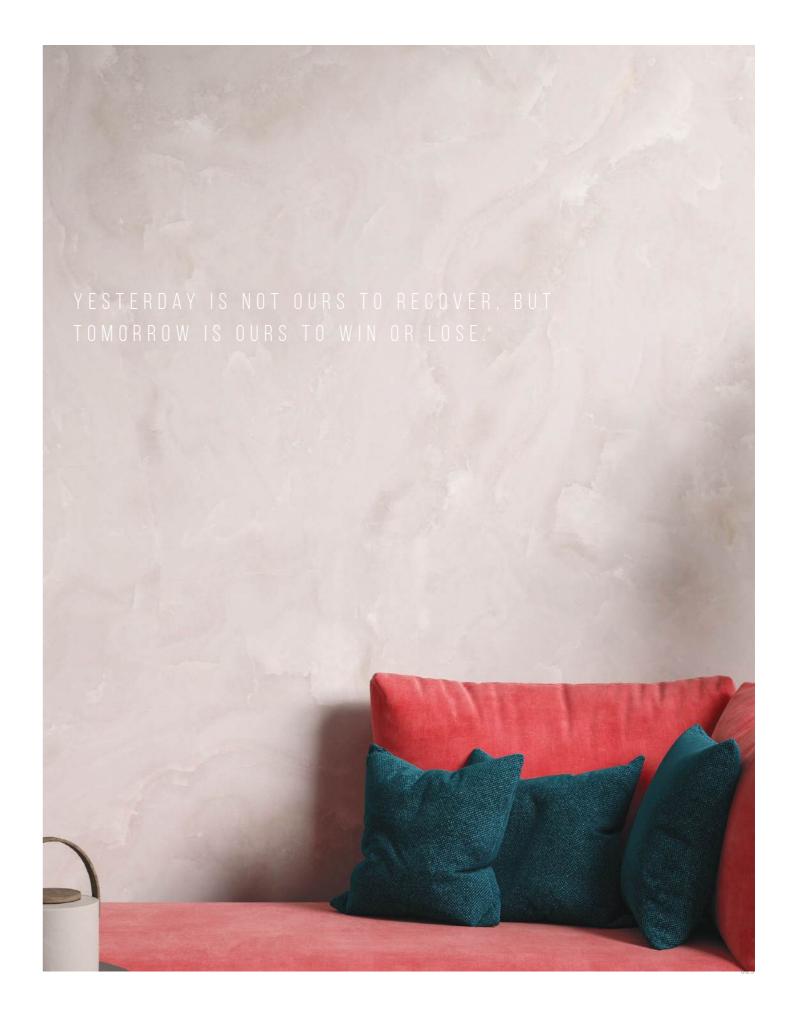
ZERO WASTE



SOLIDARITY AND SOCIAL INCLUSION PROJECTS



LOCAL COMMUNITY
SUPPORT





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## E X E C U T E D P R O J E C T S



SERVICE PROVIDER



FLOOR & WALL FINISHIES



DESIGN / FITOUT / MEP



FITOUT / MEP



SERVICE PROVIDER



FLOOR FINISHES



FITOUT / MEP



LANDSCAPING RENOVATION



CONSTRUCTION / FITOUT / MEP



DESIGN / FITOUT / MEP



FITOUT / MEP



DESIGN / FITOUT / MEP



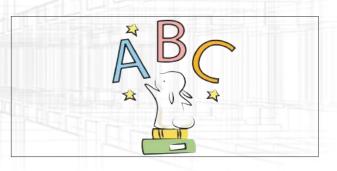
FLOOR FINISHIES



FITOUT



DESIGN / FITOUT / MEP



RENOVATION / REFURBISHMENT

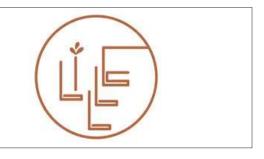
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FLOOR & WALL FINISHES



WALL FINISHIES



DESIGN / ENGINEERING



DESIGN / MEP / FITOUT



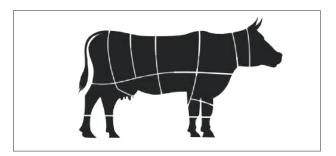
DESIGN / MEP / FITOUT



MEP / FITOUT



DESIGN / MEP / FITOUT



DESIGN / ENGINEERING



DESIGN / MEP / FITOUT



DESIGN / MEP



DESIGN / MEP / FITOUT



DESIGN / MEP / FITOUT



FLOOR & DECORATIVE WALL FINISHES



SERVICES PROVIDER



DESIGN / MEP / FITOUT

AND MORE..

# EXECUTED PROJECTS

FACILITIES CONTRACT REFERENCES									
CURRENT AND PREVIOUS PROJECTS									
SI	CONTRACT NAME / CLIENT	LOCATION	CONTRACT DESCRIPTION	TYPE	DURATION				
1	English Home Store	DFC	ANNUAL MAINTENANCE CONTRACT FOR MEP / FIRE ALARM / FIRE FIGHTING SYSTEM	Commercial	1 YEAR				
2	English Home Store	City Center	ANNUAL MAINTENANCE CONTRACT FOR MEP / FIRE ALARM / FIRE FIGHTING SYSTEM	Commercial	1 YEAR				
3	Brisket The Pearl	The Pearl	ANNUAL MAINTENANCE CONTRACT FOR MEP / CIVIL / LPG	Commercial	1 YEAR				
4	Crabtonite The Pearl	The Pearl	ANNUAL MAINTENANCE CONTRACT FOR MEP / CIVIL /LPG	Commercial	1 YEAR				
5	Brisket Express	City Center	ANNUAL MAINTENANCE CONTRACT FOR MEP / FIRE ALARM / FIRE FIGHTING SYSTEM/ LPG	Commercial	1 YEAR				
6	Brisket Express	Land Mark	ANNUAL MAINTENANCE CONTRACT FOR MEP / FIRE ALARM / FIRE FIGHTING SYSTEM/ LPG	Commercial	1 YEAR				
7	Brisket Express	Vendome	ANNUAL MAINTENANCE CONTRACT FOR MEP / FIRE ALARM / FIRE FIGHTING SYSTEM/ LPG	Commercial	1 YEAR				
8	Brisket Restaurant	Al nasser	ANNUAL MAINTENANCE CONTRACT FOR MEP / LPG	Commercial	1 YEAR				
9	Crabtonite Express	City Center	ANNUAL MAINTENANCE CONTRACT FOR MEP / FIRE ALARM / FIRE FIGHTING SYSTEM/ LPG	Commercial	1 YEAR				
10	Nashville Restaurant	City Center	ANNUAL MAINTENANCE CONTRACT FOR MEP / FIRE ALARM / FIRE FIGHTING SYSTEM/ LPG	Commercial	1 YEAR				
11	Central Kitchen	Izgawa	ANNUAL MAINTENANCE CONTRACT FOR MEP / CIVIL	Commercial	1 YEAR				
12	Exit 55	DFC	ANNUAL MAINTENANCE CONTRACT FOR MEP / LPG/ Fire Alarm	Commercial	1 YEAR				
13	Exit 55	QF	ANNUAL MAINTENANCE CONTRACT FOR MEP / Fire Alarm	Commercial	1 YEAR				
14	King of Chickens	Bin Omran	ANNUAL MAINTENANCE CONTRACT FOR HVAC SYSTEM	Commercial	1 YEAR				
15	Chichito	Abu Hamour	ANNUAL MAINTENANCE CONTRACT FOR MEP	Commercial	1 YEAR				
16	Cloud Kicthen	Abo Hamour	ANNUAL MAINTENANCE CONTRACT FOR MEP / CIVIL	Commercial	1 YEAR				
17	The Central Kitchen	West bay	ANNUAL MAINTENANCE CONTRACT FOR MEP / LPG	Commercial	1 YEAR				
18	Conmarble Office	Lusail	ANNUAL MAINTENANCE CONTRACT FOR MEP	Commercial	1 YEAR				
19	Conmarble Accommodation	IND	ANNUAL MAINTENANCE CONTRACT FOR MEP / CIVIL	Residential	1 YEAR				
20	Brisket Group Labour Accommodation	IND	ANNUAL MAINTENANCE CONTRACT FOR MEP / CIVIL	Residential	1 YEAR				
21	Suwen	MOQ	ANNUAL MAINTENANCE CONTRACT FOR MEP / FIRE ALARM / FIRE FIGHTING SYSTEM	Commercial	1 YEAR				
22	Penti	EZD Mall	ANNUAL MAINTENANCE CONTRACT FOR MEP / FIRE ALARM / FIRE FIGHTING SYSTEM	Commercial	1 YEAR				
23	Private Residences	Doha	ANNUAL MAINTENANCE CONTRACT FOR MEP / CIVIL	Residential	1 YEAR				
24	ABC Nursery	Thumamah	ANNUAL MAINTENANCE CONTRACT FOR MEP / CIVIL	Commercial	1 YEAR				
25	Residencial Tower - Almana	Doha	ANNUAL MAINTENANCE CONTRACT FOR MEP / FF / FA / ATS/ CCTV	Residential	1 YEAR				

# FINAL WORDS THANK YOU FOR THE BUSINESS. We serve owners and tenants of the buil Men, women and children; and families; the aged and infirm, all of whom trusp Qcircle to keep their facilities sustained and environment sale. This is a great responsibility, and a great honour.

## GETIN TOUCHWITH SOON.

#### TRANSFORM YOUR WORLD

» Experience The Change and Empower Your Own Facility By QCFM

#### CONTACT US

**QCIRCLE Facilities Managment** 

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